






Real-time digital communication and collaboration services are critical to maintaining continuity of critical activities in countless areas of modern digital enterprises.

These services have become the go-to channel for working with customers, colleagues and suppliers. Just as importantly, when adverse events occur – from a brief outage to a cyber attack, natural disaster or global pandemic – they play a fundamental role in enabling organisations to navigate incidents and return to business as usual.

StarLeaf Standby is the robust enterprise communications service that allows businesses to meet their recovery time objectives for business-critical activities, while providing incident response and recovery teams with a suite of tools to excel during disruptive events.

		
<b>Business continuity readiness</b>	<b>Cyber response and recovery</b>	<b>Operational resilience compliance</b>
Instant failover at any scale when your primary business communications are unavailable.	A comprehensive suite of secure business communication tools hosted on our independent network.	Capabilities for mitigating communications risk exposures identified in a BIA, aligned to ISO 22301, FCA PS21/3 and other industry regulations.

"When asked which change caused by the pandemic will most impact businesses, Allianz Risk Barometer respondents cited the acceleration towards greater digitalization, followed by more remote working ... and increasing cyber risk. All these consequences will influence business interruption risks in the coming months and years."

Allianz Risk Barometer, 2021

### StarLeaf Standby protects you with a 5-bolt security lock

1. 99.999% uptime SLA
2. ISO/IEC 27001 certified
3. Full data jurisdiction guarantee
4. Uniquely resilient distributed architecture
5. Runs on the air-gapped and autonomous StarLeaf private cloud

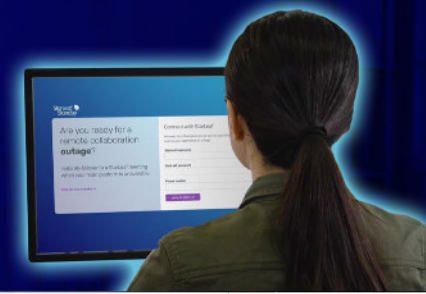
Microsoft Partner



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# StarLeaf Standby features at-a-glance

StarLeaf Standby offers a suite of real-time communication tools for incident response, business continuity and compliance.



## Enterprise meetings

- Video meeting failover
- Audio meeting failover
- Meeting room system failover
- Secure supplier and customer collaboration
- Access to external/3rd party meeting services

## Enterprise video communications

- Video briefings (live or pre-recorded)
- Internal and external live video updates
- Training broadcasts
- Emergency help desk

## Enterprise telephony

- Comprehensive phone system and telephony failover

## Enterprise secure file sharing

- Secure file transfer
- Rapid secure information distribution
- Pre-set groups for sharing specific files and documents

## Enterprise instant messaging

- Messaging failover
- Team and group convening
- One-to-one and group messaging

## Enterprise crisis management and incident response communications

- Virtual white rooms
- Briefing rooms
- Incident response handling and coordination groups
- Cyber security incident response communications support

## Emergency mass notification system (EMNS)

- Emergency mass alerts (multichannel)
- Mass messaging
- Emergency video broadcasts

## Business continuity readiness

- Targeted response
- Seamless fallback
- API integrations
- Azure AD integration
- Web-based administrator dashboard
- Omni-ready continuous state replication
- Outage and incident simulation
- Accessible to end users via an app on any endpoint
- Logging, reporting and monitoring
- Messaging backup and recovery

## Compliance

- Audit readiness for ISO/IEC 27001, ISO 22301, FCA PS21/3

## Data privacy and security

- User authentication
- Data encryption in transit and at rest
- All data remains within our wholly-owned secure network

## Supported video meeting services

StarLeaf Standby offers seamless failover for:

- Microsoft Teams
- Webex
- Zoom

## Enhanced enterprise support

- 'White glove' concierge
- Comprehensive onboarding
- Global 24x7 support network

Contact us on **0800 032 8274** to book your demo